



96% CLAIMS
SATISFACTION
RATING

REAL REVIEWS

CLAIM SERVICE THAT ROCKS

At Rockford Mutual Insurance Company we understand that no matter how small or large a claim event may be; it is a significant and many times traumatic event and most certainly an inconvenience in your life.

That's why we take the time to find quality claims adjusters who share our passion of Putting Lives Back Together. Whether it is car, home, farm or business, our claims associates work diligently to adjust losses fast and fair.

We place great value in our policyholders, which is one of the leading factors behind our **96% Claims Satisfaction Rating**. Check out some of the reviews we've received from our policyholders on your right.



"Excellent Service! The adjuster called me right away, explained everything, very detailed and followed up immediately. I was pleasantly surprised! I never got such good service from my previous big name insurer. Thank you!"

- Carole, policyholder

"My claim was handled great, very smooth and clear direction, very friendly and a good experience considering the situation"

- William, policyholder

"Thank you for being prompt to send out an adjuster and paying my claim promptly. Everything was fair and settled fast."

- Annette, policyholder

"Having insured many vehicles over the years, I can honestly say this is the best company to work with that I have ever used. Your claims service rocks! "

- Gail, policyholder



Since 1896
ROCKFORDMUTUAL
INSURANCE COMPANY